

EduCloud Server Known Issues

V10.6.0.1

March, 2025

General

Resource Limitations

The following limits are in place:

- Maximum number CPU per VM – 24
- Maximum RAM per VM – 128 GB
- Maximum disk space per VMDK – 12 TB

Snapshot Deletion

Attempting to delete snapshots from the “3 dots menu” does not work.



This issue will be resolved in future update.

Workaround: To delete a snapshot, go into the vApp or VM, select All Actions > Snapshots > Remove All.

Federation Certification Expiration

You may receive a federation certificate expiration notification email from vcdbcnet@it.ubc.ca similar to:

"The federation certificate expiration is MM/DD/YYYY HH:MM:SS AM/PM. An expired certificate may disable federation with the identity provider setup with your organization. The certificate can be regenerated from the Federation Settings page."

Option 1: This email can be ignored as it only applies to SAML authentication.

Option 2: The certificate can be regenerated (via Administration -> Federation -> Regenerate), but it will expire within 1 year and send another warning shortly before it expires.

Networking/Edge Gateway Services/Distributed Firewall

PSK reenter on VPN Changes

May need to re-enter the PSK when changing VPN settings