



# **Toward a New IT Environment at UBC**

Developing a New IT Funding Model

**IT Steering Committee**

**December 18, 2008**

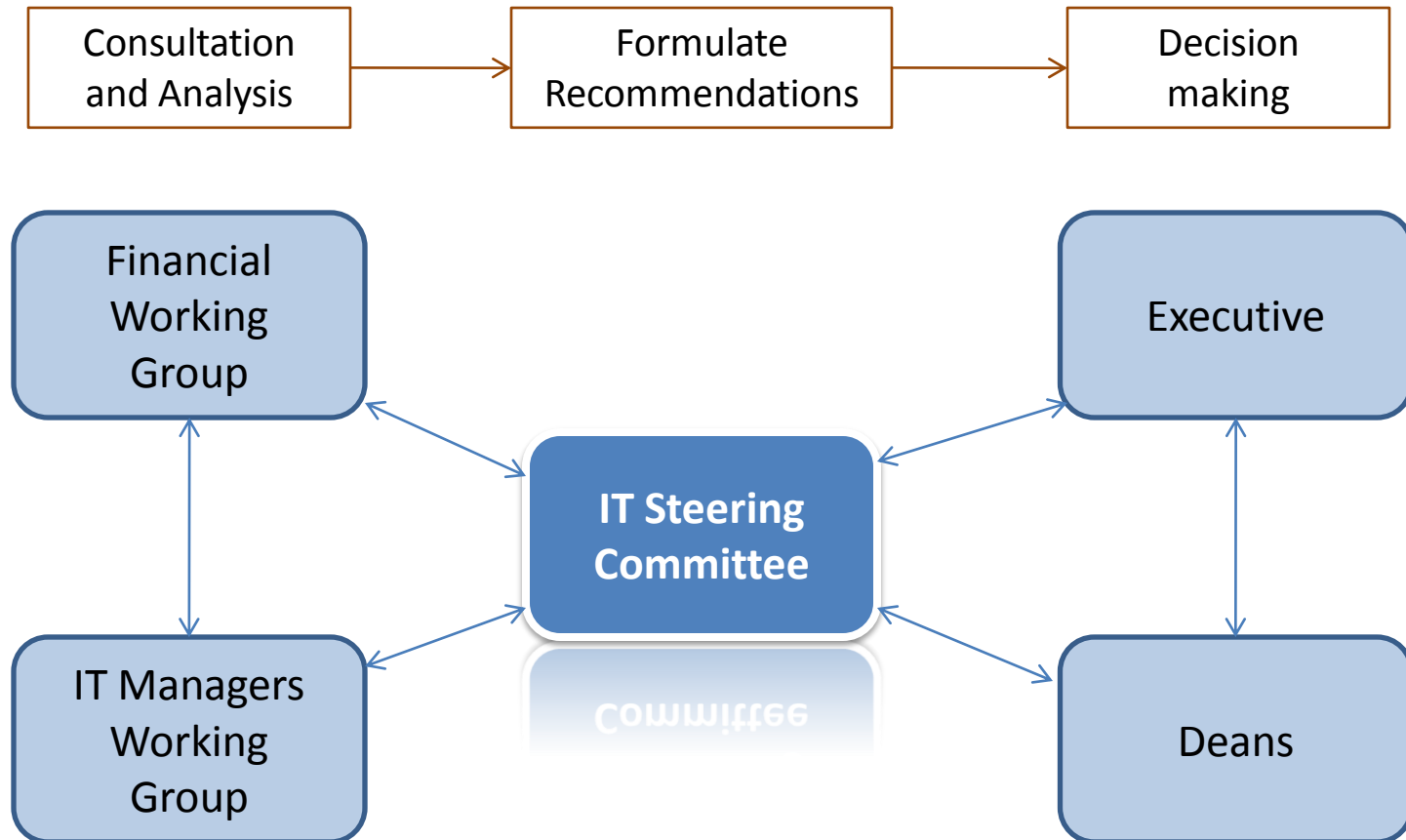
# Background: IT External Review

- Why a review, why now?
    - UBC's IT environment for 21st century
    - Last review in 1996
  - Key themes of the report
    - Strategic positioning of IT
    - Role of CIO, governance
    - Funding and delivery model
    - IT Security standards
    - Stakeholder relationships
    - Organization effectiveness
  - Read the report [www.it.ubc](http://www.it.ubc), click on [Initiatives](#)
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# Our Initial Goal

- *“Immediately restructure and/or completely replace the current funding model for UBC IT and other central information technology infrastructure and services.”*
    - Define and oversee the implementation of a new model for delivering and funding the necessary IT infrastructure and services at UBC.
    - Executive expectation is that the new model will be fully implemented in 18-24 months, beginning fiscal 2009/2010
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# Governance and Process Setup



# Time Line

August	External Review, final report
September	Deans/Exec endorse process to develop new IT funding model (Terms of Reference, distributed)
October	Financial Working Group formed MADHU/PAC update
December	IT Managers Working Group IT Steering Committee
January/09	Interim report to ITSC, Deans, Exec
April/09 to Mar/10	Refine model Interim funding?

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# Financial Working Group – Outcomes to date

Guiding Principles	Draft , for review
IT Service Catalogue	Draft , for review
MS Licensing Business Case	Complete
Cost Summary, UBC IT	Comprehensive draft
Cost breakdown, data network	Complete
Benchmarking data network	Draft
Areas of potential savings	TBC Jan/09

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# Coordinate and Leverage

## Identity Management Program

- Verify identity, authenticate, authorize access
    - vital component for secure access to digital resources
  - CWL provides authentication to over 100 systems
    - lacks authorization by “role” (e.g. workflow)
  - Coordinating unit-level initiatives as single program
    - common vision, goals, timelines, resources, KSF
    - pooled resources
    - building the team: internal secondment, retain skills
    - a template for future IT initiatives
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# Coordinate and Leverage

## IT Community of Practice

- “Focus on People”
- Enhance skill sets
  - Professional development
  - Career development
- Increase opportunities
  - Secondments
  - Staff exchanges
- Reduce reliance on contractors
  - Lower cost
  - Sustain resources
  - Improve flexibility

Number of FTE IT Job Family

